

Preparation information for TELEHEALTH visits:

Please read all information below as this will make the visit go more smoothly.

To prepare for your telehealth appointment, please do the following:

1. If your appointment is for a rash or other skin lesion, please take a picture(s) and upload it to your patient portal account on your phone or email it to frontdesk@beaconpediatrics.net at least 30 minutes prior to the visit. (This is not encrypted email; please do not put personal information in the email.)
2. Please have a current weight and height for your child if they are having a med check. If they are having a sick visit, then have a current weight and temperature.
3. ****Please have your child with you for the visit.****
4. There are 2 options for your telehealth appointment:
 - a. PREFERRED: click on the link that you received in your text message or email from Athenahealth
 - b. 2nd Option: click on the link below, or type the applicable URL into your browser for the provider you are scheduled to see:
 - i. Dr. Jeff Boxer – www.doxy.me/drjboxer
 - ii. Dr. Erin Fletcher – www.doxy.me/drerinfletcher
 - iii. Dr. Stacey Fox – www.doxy.me/drstaceyfox
 - iv. Dr. Nancy Gideon – www.doxy.me/drnancygideon
 - v. Dr. Meredith Luckenbaugh – <https://doxy.me/drluckenbaugh>
 - vi. Beth Baldwin, CPNP – <https://doxy.me/beaconbaldwin>
 - vii. Cathy Haut, CPNP – <https://doxy.me/cathy410>

****Enter patient's name (not parent's name).**

****Enable your camera – video must be enabled to participate in a telehealth session. If using a cellphone, please make sure you enable permission for doxy.me to use your microphone and camera.**

- c. You will be entered into the virtual waiting room. The doctor or nurse practitioner will begin your visit as soon as he/she is available.
- d. It is recommended that others in the home not stream movies or use Zoom, Skype or Facetime during your appointment. This may interfere with your connection with the provider.
- e. Make sure you are using recent versions of your browser.
 - i. Desktop browsers: Google Chrome (latest 3 versions), Microsoft Edge (chromium-based, version 79 and later), Safari version 12+, OR Firefox (latest three versions)
 - ii. Mobile browsers: Google Chrome (latest 3 versions) or Safari